



TITLE : Executive Housekeeper
LOCATION : &Beyond Phinda Mountain Lodge
CONTACT PERSON : recruitment@andbeyond.com

&Beyond is built, almost entirely, on the strength of remarkable people who give passionately to their roles, work tirelessly, have the guest experience at the core of their focus daily and care of the sustainability of our communities and environment. Every single ‘&Beyonder’ makes a huge difference to our success and our contribution to the world, regardless of their role or function. For this reason we choose ‘&Beyonders’ very carefully - they are the strength and the future of this company.

KEY OUTPUTS:

- Management of housekeeping team
- Management of Laundry team
- All housekeeping related stock orders
- Monthly stock takes
- Room checks
- Budgets
- Staff skill development

KNOWLEDGE REQUIRED:

- At least 2 years relevant experience in a 5 star operation
- Some form of managerial training
- Company Knowledge (&BEYOND as well as Foundation)
- Valid unendorsed SA driver’s license essential.

SKILLS REQUIRED:

- Communication skills - with guests and fellow staff members
- Standard of your work must exceed the standard of the lodge
- Good organisational ability
- Lateral thinking ability
- Initiative
- Must adhere to World Class Hospitality and Service Standards
- Professional, courteous, hospitable to guests
- Must be able to cope under pressure to meet guests needs
- Must be able to lead people and correct things when needed
- Honest, have good integrity, proactive and driven person who has career ambitions

PREVIOUS WORK EXPERIENCE REQUIRED:

- Experience in the service industry especially in dealing with guests and staff
- Previous housekeeping experience



This is a permanent live-in position, based at Phinda

Transport to/from leave cycles is the successful candidate's own responsibility

The successful candidate should have an enquiring mind, be methodical, and pay attention to detail, be creative, and show perseverance and patience, ability to work under pressure, ability to accept routine and mundane tasks, have high energy level, be flexible, and have the ability to overcome obstacles and persist with the task at hand, be decisive and adaptable

We reserve the right to not make an appointment.